

Scenic Rim Regional Council

# OPERATIONAL PLAN

2023 – 2024



## **Acknowledgement of Country**

*Scenic Rim Regional Council acknowledges the traditional country of the Mununjali, Wangerriburra and Ugarapul Peoples of the Scenic Rim. We recognise that the Scenic Rim continues to have connections to cultural, spiritual, environmental, and economic importance and respect connection to Country. We pay our respects to Elders past, present and emerging, acknowledging the important role Aboriginal and Torres Strait Islander peoples play in shaping the future of our Region.*



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# CHIEF EXECUTIVE OFFICER'S MESSAGE

Council's Operational Plan 2023-2024, a legislative requirement under the *Local Government Act 2009* and the *Local Government Regulation 2012*, sets out how Council plans to progress activities which contribute to the delivery of Council's Corporate Plan, *Scenic Rim 2026*. This plan is the third operational plan under the five-year Corporate Plan. Many of the activities proposed for 2023-2024 build on work done over the previous two years.

The Operational Plan 2023-2024 is a key planning tool which sets out the specific activities, milestones and measures which help the organisation to remain focused on delivering the vision of Council. The activities within the document align with and inform the annual budget.

The plan is structured to align with the seven themes, areas of focus and actions set out in the Corporate Plan. Each activity is linked back to an action within the Corporate Plan, and the actions are linked back to an area of focus. The plan is divided into seven themes:

- Spectacular Scenery and Healthy Environment
- Sustainable and Prosperous Economy
- Open and Responsive Government
- Relaxed Living and Rural Lifestyle
- Vibrant and Active Towns and Villages
- Accessible and Serviced Region
- Healthy, Engaged and Resourceful Communities

The Operational Plan includes continued delivery of some of the region's key strategies including:

- *Scenic Rim Regional Council Biodiversity Strategy 2015-2025*
- *Scenic Rim Regional Prosperity Strategy 2020-2025*
- *Scenic Rim Growth Management Strategy 2041*
- *Scenic Rim Regional Council Waste Management and Resources Recovery Strategy 2021-2026*.
- *Scenic Rim Smart Region Strategy 2022-2032*
- *Scenic Rim Agribusiness and Agritourism 10-Year Roadmap 2022-2032 and Scenic Rim Agribusiness and Agritourism Three-Year Action Plan 2022-2025*

Council is also developing new strategies in 2023-2024 including :

- Scenic Rim Climate Change Strategy
- Council's Innovate Reconciliation Action Plan
- Scenic Rim Community and Culture Strategy 2023 - 2032

Asset management and infrastructure planning continues to be a critical part of Council's operations. The development of the Local Government Infrastructure Plan (LGIP) and ten year capital works program will ensure that Council continues to maintain existing assets effectively as well as planning for the future infrastructure needs for the region.

The Operational Plan 2023-2024 demonstrates Council's commitment to delivering the vision set out in the Community Plan and meeting the needs of the community. The plan provides clear direction for the organisation and enables effective monitoring of progress throughout the year.

David Keenan  
**Chief Executive Officer**

## EXECUTIVE SUMMARY

Scenic Rim Regional Council's *Operational Plan 2023-2024* has been developed in alignment with the themes and areas of focus of the Corporate Plan 2021-2026 (*Scenic Rim 2026*), as required by section 175 of the *Local Government Regulation 2012*. Council's key strategic projects are also included in this plan.

Each key action is presented with an indicative financial allocation (as per the adopted Annual Budget 2023-2024) to provide better transparency and accountability<sup>1</sup>. Furthermore, each action has defined key performance indicators, to provide a way to measure Council's performance against its key objectives.

Progress against the delivery of the objectives outlined in this plan is reported regularly throughout the year to Council and the community through quarterly performance reports and Council's Annual Report.

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<sup>1</sup> Indicative budgets referenced in this Operational Plan are inclusive of materials and services only and do not include direct labour (employee) or overhead costs, unless otherwise stated. Accurate information regarding Council's budget can be reviewed in the Scenic Rim Regional Council 2023-2024 *Community Budget Report*.

# PLANNING FRAMEWORK

## Corporate Planning

The *Operational Plan 2023-2024* is a key component of Council's strategic planning framework and should be considered with other planning documents, including the long-term financial forecast, annual budget and corporate reporting framework.

The purpose of the Corporate Plan 2021-2026 (*Scenic Rim 2026*) is to provide clear strategic direction for the organisation to ensure Council's strategic focus areas are aligned to the community's aspirational vision for the region and the seven strategic themes identified in the *Scenic Rim Community Plan 2011-2026*. It informs decisions about operational priorities and allocation of resources. The *Operational Plan 2023-2024* details the actions Council will take in the third year of the Corporate Plan, building on achievements in 2021-2022 and 2022-2023, to progress the strategic direction outlined in the Corporate Plan. Under each action contained within the Operational Plan 2023-2024 are the activities planned for 2023-2024, together with key performance indicators and key milestones, which align to the key indicators for success in the Corporate Plan.

Council will continue to meet its commitment to the delivery of services to the community and manage critical Council-owned infrastructure, while delivering activities outlined in the *Operational Plan 2023-2024*.

Council's strategic planning framework is represented in the following diagram (provided below).



# PLANNING FRAMEWORK

## Strategy Framework

To support the delivery of the *Scenic Rim Community Plan 2011-2026* and *Scenic Rim 2026 Corporate Plan* Council develops and delivers strategies to give clear direction on priority issues. A strategy is a high-level plan of action, designed to deliver a long term goal. Council's strategies and plans align to the community vision and priorities expressed in the community plan and corporate plan.



\* in development or under review

# future strategy likely to be developed

underlined to indicate availability on Council's website

# PLANNING FRAMEWORK

## Service Planning

This Operational Plan 2023-2024 articulates a range of Actions and Activities to progress the delivery of Council's Corporate Plan, *Scenic Rim 2026*.

These Actions are planned in addition to the ongoing delivery of a broad range of services to the Scenic Rim community, including the provision of community assets (such as roads, parks and playgrounds), city planning, waste management, library and cultural services, animal management, support for local businesses, and generation of economic benefit through tourism and events. These services provided across the spectacular Scenic Rim region reflect the foundation of Council's purpose.

To provide greater transparency of these ongoing services, in 2023-2024, Council will develop a comprehensive Service Catalogue.

Having a Service Catalogue assists Council in following the local government principles under section 4(2) of the Local Government Act 2009 (LGA 2009). These principles are:

- a. transparent and effective processes, and decision-making in the public interest.
- b. sustainable development and management of assets and infrastructure, and delivery of effective services.
- c. democratic representation, social inclusion, and meaningful community engagement.
- d. good governance of, and by, local government.
- e. ethical and legal behaviour of councillors, local government employees and councillor advisors.

The Service Catalogue will

- articulate a full list of services provided by, and within, Scenic Rim Regional Council;
- identify (at a high level) the customers for each service;
- describe the levels of service and expected outputs from the service; and
- identify the cost of providing each service (as aligned to Council's operating budget).

Council's diligent oversight of these existing service levels - and the community's service needs into the future - will ensure that Council continues to be financially sustainable.

At a community level, the Service Catalogue will help community members to easily identify services relevant to their needs and, more importantly, know what to expect from the services being delivered.



# PLANNING FRAMEWORK

## Performance Reporting

### Operational Plan Quarterly Report

Quarterly reports against the Operational Plan 2023-2024 will be presented to Council. The report will include a status for each activity within the Operational Plan, together with progress against quarterly Key Performance Indicator (KPI) targets. Activities will be reported as "completed", "on track", "monitor" or "requires attention". Those activities marked as "monitor" or "requires attention" will include a comment to explain the status. The quarterly progress reports against the Operational Plan 2023-2024 will include activities which were incomplete as at the end of the previous financial year, in order to maintain transparency of their delivery.

### Service Delivery Report

In addition to the legislatively required quarterly report against the Operational Plan, Council also adopted the inaugural quarterly service delivery report on 22 November 2022. This report provides an overview of service demand, service delivery and performance. The intent is that this report will evolve to align with a service catalogue which is currently being developed by Council.

### Strategy Report Cards

Council has adopted a number of strategies, aligned to the community and corporate plans. These strategies often require implementation over a number of years. To assist with assessing performance against the strategies and to provide transparency about progress, Council has developed and published report cards for a number of strategies.

The report cards provide a useful check point for Council to review progress in delivering long term strategies and it is intended that these mechanisms will continue as part of Council's Corporate Strategy and Performance arrangements.

# RISK MANAGEMENT

Scenic Rim Regional Council embeds a positive risk culture throughout the organisation. To achieve this, Council has established a systematic risk management methodology to identify and address areas of potential risk within Council's operations in a manner consistent with Australian Standards. Effective risk management is governed by an Enterprise Risk Management Framework to establish the relationship between Council's various risk management components and processes. All steps of the Risk Management process are monitored to ensure continuous improvement.

A key part of the Risk Management Framework is Council's Risk Register. This register details how the organisation's strategic and operational risks are described, assessed, and managed. The Risk Register is reviewed regularly and maintained in accordance with Council's Risk Management Policy and the Enterprise Risk Management Guidelines.

# COMMUNITY PLAN THEMES



# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

**Statement of Intent:** The region's unique natural environment and rural landscapes are preserved and enhanced in partnership with our community.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.	<b>Continue to implement actions contained within the <i>Scenic Rim Regional Council Biodiversity Strategy 2015-2025</i>.</b>	Predominantly within existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver actions identified in the five-year Biodiversity Strategy implementation plan (2020-2025).	1/07/2023		30/06/2024
	2. Deliver programs aligned with Council's biodiversity vision.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Biodiversity across the region is protected.	Number of new properties secured under the Habitat Protection Program.		30
	Natural environment and rural landscapes are enhanced as a result of planned actions.	Total value of Environmental Grant Program funding allocated to the community.		\$153,000
	Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of education events delivered.		8

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.	<b>Continue to implement actions contained within the <i>Scenic Rim Regional Council Biodiversity Strategy 2015-2025</i>.</b>	Predominantly within existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver Year One Strategic Priorities of Council's Biosecurity Plan 2023-2028	1/01/2024		30/06/2024
	2. Support landholders in the control of invasive animals.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced by productive partnerships and knowledge sharing.	Year One Strategic Priorities of the Biosecurity Plan 2023-2028 are delivered as scheduled.		100%
		Number of formal training and awareness activities delivered to build community knowledge of the collective General Biosecurity Obligation.		3
	Biodiversity across the region is protected.	Number of regional baiting programs delivered.		2



# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.	<b>Partner and collaborate with agencies, community groups and private landholders to provide a coordinated approach to protecting biodiversity within the region.</b>	Predominantly within existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Establish project agreements with agencies, community groups or private landholders.	1/07/2023		31/12/2023
	2. Deliver biodiversity projects in collaboration with agencies, community groups or private landholders.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Biodiversity across the region is protected.	Number of biodiversity projects established in collaboration with agencies, community groups or private landholders.		2
	Outcomes are enhanced by productive partnerships and knowledge sharing.	Value of support secured through biodiversity partnerships.		\$100,000

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Recognition, preservation and enhancement of the region's unique environment and natural resources, including its biodiversity.	<b>Continue to deliver, in partnership with the Council of Mayors South-East Queensland, the Resilient Rivers Program.</b>	Predominantly within existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver actions under the Logan-Albert Catchment Action Plan.	01/07/2023		30/06/2024
	2. Deliver actions under the Bremer Catchment Action Plan.	01/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Natural environment and rural landscapes are enhanced as a result of planned actions.	Number of waterway improvement projects delivered.		12
	Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of engagement activities delivered.		4

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Adaptation to changing climate and weather patterns.	<b>Develop a program of work to facilitate climate adaptation across the region.</b>	\$5,000 (Planning Scheme component) and existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Develop carbon footprint for Council operations for the 2023-2024 financial year.	1/07/2023		30/06/2024
	2. Progress Amendments to the Scenic Rim Planning Scheme 2020 that increase domestic water storage capacity requirements for new dwellings to a State Interest Review.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Carbon footprint for Council Operations developed for the 2023-2024 financial year.		100%
	Water resilience across the region is increased.	Preferred policy option for increasing domestic water supply capacity for new dwellings to reduce demand on reticulated water supply included in a proposed Major Amendment to the Scenic Rim Planning Scheme 2020.		100%

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Adaptation to changing climate and weather patterns.	<b>Increase community awareness of the causes and impacts of, and mitigation strategies to manage, drought and natural disasters such as fire and flood.</b>	Predominantly within existing labour budgets	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Develop or review disaster management plans and procedures, as required, by the Local Disaster Management Group.	1/07/2023		30/06/2024
	2. Deliver annual disaster management exercises to increase local coordination capability.	1/07/2023		30/06/2024
	3. Deliver the annual Get Ready campaign.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced by productive partnerships and knowledge sharing.	Number of local disaster management plans and procedures developed and/or reviewed and endorsed by the Local Disaster Management Group.		2
		Number of disaster management exercises and training sessions facilitated for Council and stakeholders who participate in local disaster response and recovery activities.		2
	Increased community awareness of drought and natural disaster mitigation enhances resilience.	Design and deliver disaster preparedness Get Ready campaign with Queensland Reconstruction Authority Get Ready funding.		100%



# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Adaptation to changing climate and weather patterns.	<b>Incorporate natural disaster mitigation in the design and operation of Council's facilities and assets.</b>	\$15,000 and existing labour budgets	N/A	Maintenance and Operations
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Install improved flood signage for category 4A and 4B roads which are impacted by flooding, to provide improved information and warnings for road users.	1/07/2023		30/06/2024
	2. Complete a review to identify category 5A and 5B local roads which are impacted by flooding and explore options for improved signage to provide information and warning to road users.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Flood warning signage installed on all category 4A and 4B local roads across the region.		100%
		Review of 5A and 5B local roads completed to identify opportunities for improved flood warning signage.		100%

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Adaptation to changing climate and weather patterns.	<b>Design and deliver initiatives to increase environmental sustainability across Council's operations.</b>	\$12,000 and existing labour budgets	N/A	Maintenance and Operations  Biodiversity and Climate Change
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver a program of lighting replacement within Council buildings to improve energy efficiency.	1/07/2023		30/6/2024
	2. Investigate options for the inclusion of alternative power solutions for Council's administrative buildings, cultural centres, and libraries.	1/07/2023		30/6/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Value of investment in replacement of existing lights with LEDs within Council sites.		\$12,000
		Analysis of costs and benefits of alternative power solutions for Council facilities is conducted.		100%

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Adaptation to changing climate and weather patterns.	<b>Advocate for the evaluation of options for increasing water resilience within the region.</b>	Predominantly within existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Continue to monitor progress of Water for Warrill project with Queensland and Australian Governments and provide in-kind support, where appropriate	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Water resilience across the region is increased.	Number of Advisory Group meetings attended in support of the Water for Warrill project.		4

# SPECTACULAR SCENERY AND HEALTHY ENVIRONMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Adaptation to changing climate and weather patterns.	<b>Continue to deliver One Million Trees for the Scenic Rim by 2025.</b>	\$90,900 and existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver rural, community habitat and river trees initiatives.	1/07/2023		30/06/2024
	2. Deliver planting projects on Council lands.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Natural environment and rural landscapes are enhanced as a result of planned actions.	Number of trees planted and provided annually to achieve the one million trees target by 2025.		90,000
		Number of applications received for the One Million Trees Program.		100



# SUSTAINABLE AND PROSPEROUS ECONOMY

**Statement of Intent:** An enhanced regional brand underpins sustainable economic growth for businesses, strong local employment opportunities and high-performing primary production and tourism industries.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The current and future economic prosperity of the region.	<b>Continue to implement the <i>Scenic Rim Regional Prosperity Strategy 2020-2025</i>.</b>	\$193,000 and existing labour budgets	\$75,000	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver Year Three actions contained within the <i>Scenic Rim Regional Prosperity Strategy 2020-2025</i> .	1/07/2023		30/06/2024
	2. Market and promote the region to attract investment and new jobs, making the process as efficient as possible for potential investors.	1/07/2023		30/06/2024
	3. Engage with local businesses through visitation schedule, regular program of assistance and referral to opportunities through local, Queensland and Australian Government programs.	1/07/2023		30/06/2024
	4. Deliver a region-relevant program of activities as part of Small Business Month including partnering on initiatives with four Chambers of Commerce.	1/05/2023		31/05/2023
	5. Plan and deliver the 2023 Scenic Rim Business Excellence Awards.	1/11/2023		30/11/2023
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of developmental projects/initiatives including those delivered in collaboration with Chambers of Commerce, Brisbane Economic Development Agency, Tourism and Events Queensland and other business groups and government agencies.		10
		Number of concept and pre-lodgement meetings attended by Regional Prosperity team members		16
	Investment in the region grows.	Event impact and economic impact modelling - number of scenarios modelled		16
		Number of potential development applicants supported through case management.		6
		Number of events delivered as part of Small Business Month.		15
	Creation of valued employment for local residents is supported.	Number of individuals registered to participate in Small Business Month activities.		100
		Number of attendees at the Business Excellence Awards event.		100
Number of Scenic Rim Strategic Coordination meetings held.		4		

# SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The current and future economic prosperity of the region.	<b>Facilitate and mentor continued development and sustainability of diverse and high-performing local businesses, with capability to adapt and thrive.</b>	Predominantly within existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver capability development workshops and initiatives catering to identified needs of the business community.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of capability development and knowledge sharing initiatives delivered for the business community.		3
		Number of businesses participating in Council's capability development and knowledge sharing initiatives.		20

# SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The current and future economic prosperity of the region.	<b>Support the local economy through the development of strategic partnerships and supply chain management.</b>	Predominantly within existing labour budgets	N/A	Regional Prosperity and Communications  Council Sustainability
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Continue to engage local businesses in exploring opportunities for increasing local economic spend.	1/07/2023		30/06/2024
	2. Progress and promote the Shop Scenic Rim fixed gift card program.	1/07/2023		30/06/2024
	3. Public rollout of Council's Local Preference Policy and raising awareness promotion of Council's procurement tools including VendorPanel and MarketPlace	1/07/2023		31/03/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council continues to focus on 'buying local'.	Percentage of Council's materials and services expenses purchased from local suppliers.		35%
		Number of local businesses participating in Shop Scenic Rim program.		200
		Value of Shop Scenic Rim gift cards redeemed in participating businesses.		\$20,000

## SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
An industry footprint that aligns to aspirations of the region and facilitates an evolving economy.	<b>Facilitate the retention, expansion, and attraction of industrial businesses, contingent on market demand.</b>	Predominantly within existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Promote Beaudesert Enterprise Precinct opportunities in broader investment attraction through increased marketing and promotion.	1/07/2023		30/06/2024
	2. Shadow and support the progression of the Scenic Rim Agricultural Industrial Precinct.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of promotional activities delivered through various channels to increase investment attraction opportunities for Beaudesert Enterprise Precinct.		2

# SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
An industry footprint that aligns to aspirations of the region and facilitates an evolving economy.	<b>Champion the Bromelton State Development Area (SDA) partnership.</b>	Predominantly within existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Promote Bromelton SDA opportunity in broader investment attraction activity through increased marketing and promotion and advocacy.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Investment attraction opportunities for Bromelton SDA increased by delivering promotional activities (in conjunction with Department of State Development, Infrastructure, Local Government and Planning) through various channels.		100%
		Influence the scope of the SEQ City Deals project that includes a business case for Bromelton State Development Area.		100%
Number of potential investment enquiries generated for the Bromelton SDA.		4		
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
An industry footprint that aligns to aspirations of the region and facilitates an evolving economy.	Continue to implement the year two actions of the three-year action plan of the Agri-business and Agri-tourism Industry Development Program 10-year Roadmap.	\$100,000 and existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Work with agri-sector to facilitate growth and capitalise on opportunities in both agri-business and agri-tourism.	1/07/2023		30/06/2024
	2. Provide support and advocacy to assist progression of the Water for Warrill Project.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Year two actions of the three-year action plan of the Agri-business and Agri-tourism Industry Development Program 10-year Roadmap are implemented.		100%
		Number of engagement and collaboration opportunities between all three levels of government, industry groups and the agricultural industry.		50
		Number of Advisory Group meetings attended in support of the Water for Warrill project.		4
Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Number of targeted Businesses assisted with improving capability and capacity, through diversification and implementation of innovative agricultural technologies.		5	

# SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Sustainable value captured from tourism in the region with regional capability to drive prosperity.	<b>Deliver Scenic Rim destination marketing to drive awareness, visitation and tourism investment.</b>	\$260,000 and existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver tactical destination marketing activities and campaigns in conjunction with industry partners.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of leads to Visit Scenic Rim website from destination marketing activities.		50,000
		Number of leads to tourism operators from website or destination marketing.		100,000
Audience reach through destination marketing activities.		5,000,000		
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Sustainable value captured from tourism in the region with regional capability to drive prosperity.	<b>Facilitate growth of quality regional events and experiences.</b>	\$635,360	\$106,500	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Plan and deliver Scenic Rim Eat Local Month 2024, including delivery of strategic recommendations for improvement relevant to 2023- 2024	1/07/2023		30/06/2024
	2. Attract, expand, and develop new and existing events in the region that align with tourism strategies and drive yield and increase length of stay.	1/07/2023		30/06/2023
	3. Mentor organisers of regional events to build their capability to deliver economic return.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Investment in the region grows.	Total value of economic impact generated by delivery and support of events.		\$6 million
		Ratio of economic benefit received to dollars invested.		75:1
Number of actions from the Eat Local Month strategic recommendations for improvement actioned (noting some are multi-year and were also delivered in 2022- 2023)		59		

# SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Sustainable value captured from tourism in the region with regional capability to drive prosperity.	<b>Partner with the unified Local Tourism Organisation, Destination Scenic Rim.</b>	\$95,000 and existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Jointly deliver a range of destination marketing and industry development activities agreed within the Destination Scenic Rim Business Plan and Partnership Agreement.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Outcomes are enhanced through productive partnerships and knowledge sharing.	Number of financial members of Destination Scenic Rim.		150
Number of collaborative initiatives delivered for Destination Scenic Rim members.		4		
Number of timely reports submitted to Council with details of activities planned and delivered by Destination Scenic Rim.		2		



# SUSTAINABLE AND PROSPEROUS ECONOMY

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Sustainable value captured from tourism in the region with regional capability to drive prosperity.	<b>Define opportunities to mitigate the impact of growth derived from tourism.</b>	Predominantly within existing labour budgets	N/A	Capital Works and Asset Management  Financial Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Conduct review of environmental and amenity impacts from visitation growth.	1/07/2022		31/03/2023
	2. Identify and investigate potential initiatives to mitigate environmental and amenity impacts from visitation growth.	1/04/2023		30/06/2023
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Renewal of Council's assets, including facilities and infrastructure, is partially offset through value captured from tourism and other activities.	Review of environmental and amenity impacts from visitation growth completed by 31 March 2024.		100%
		Report provided to Council by 30 June 2024 identifying environmental and amenity impacts from visitation growth and evaluating potential funding streams to support asset renewal.		100%

# OPEN AND RESPONSIVE GOVERNMENT

**Statement of Intent:** Ethical and transparent leadership supports the diverse needs of our community via a high-performing and financially sustainable organisation.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
To be a high-quality customer-focused organisation that provides high-quality customer-focused services	<b>Enhance the customer experience through the delivery of planned actions contained within the <i>Scenic Rim Regional Council Customer Experience Strategy 2021-2023</i>.</b>	Predominantly within existing labour budgets	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Complete key projects identified in the <i>Customer Experience Strategy 2021-2023</i>	1/07/2023		30/06/2024
	2. Delivery customer-focussed projects that are aligned with the intent and vision of the Customer Charter.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Relationships with customers are improved.	Analysis of Customer Effort Score Survey is completed and reported to Council by 30 September 2023		100%
		Quality Assurance program for Customer Care and Engagement developed and implemented by 30 June 2024.		100%

# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
To be a high-quality customer-focused organisation that provides high-quality customer-focused services.	<b>Improve capability to manage interactions with our customers.</b>	Predominantly within existing labour budgets	N/A	Information Services and Technology  Governance and Assurance
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Adopt and implement an updated Complaints Management Framework.	1/07/2023		30/06/2024
	2. Create and implement a user-friendly online form for reporting administrative action complaints, fraud and corruption.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's practice is consistent, accurate, open and honest.	Internal awareness of Council's Complaint Management Framework through the delivery of four workshops and/or training sessions or communications.		100%
Fully functional online complaints reporting platform in operation on Council's website.		100%		

# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
To be a high-quality customer-focused organisation that provides high-quality customer-focused services.	<b>Enhance communication with our customers and other stakeholders through the execution of the Scenic Rim Regional Council Communication Strategy 2020- 2023.</b>	\$206,500 and existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver year three (and any other outstanding) actions from the <i>Scenic Rim Communication Strategy 2020-23</i>	1/07/2023		30/06/2024
	2. Increase Council's digital footprint by increasing engagement rates across digital platforms, increasing traffic to Council's website, and developing an Search Engine Optimisation (SEO) strategy	1/07/2023		30/06/2024
	3. Develop an internal communications plan that aims to strengthen engagement and communication with employees	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Community sentiment regarding Council and its services is improved.	Formal report presented to Council by 30 June 2024 to mark completion of Scenic Rim Communications Strategy 2020-2023		100%
	Council has the systems and digital capability to improve customer experience.	Increase in engagement rates across Council's digital platforms		10%
	Relationships with customers are improved.	Percentage of employees who agree (slightly agree, agree, or strongly agree) that internal communication at Council is clear and effective (as part of Employee Culture and Engagement Survey)		65%

# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
To be a high-quality customer-focused organisation that provides high-quality customer-focused services.	<b>Build and maintain the community's awareness and understanding of Council's programs, services, and decision-making processes.</b>	Predominantly within existing labour budgets	N/A	Regional Development, Health and Biodiversity  Governance and Assurance
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Review and update standard development conditions in line with Scenic Rim Planning Scheme 2020, policies and best practice.	1/07/2023		30/09/2023
	2. Make Council's suite of standard development conditions readily available to the public.	1/10/2023		31/12/2023
	3. Finalise the review of Council's meeting structures and associated policies and procedures,	1/07/2023		30/09/2023
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's practice is consistent, accurate, open and honest.	The suite of standard development conditions is developed and adopted by Council by 31 December 2023.		100%
	Clear and relevant information is delivered proactively and in a timely manner.	The suite of standard development conditions is developed and published on Council's website by 31 December 2023.		100%
		Recommendations of the review of Council's meeting structures have been fully implemented by 30 September 2023.		100%

# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Strengthened community engagement and partnerships that improve shared expectation and commitment.	<b>Develop ways of interacting with the community that facilitate two-way communication and strengthen relationships.</b>	Predominantly within existing labour budgets	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Become more accessible and inclusive by diversifying Council's engagement activities to include more face-to-face sessions to build transparency and trust with communities across the region.	1/07/2023		30/06/2024
	2. Implement the adopted community engagement framework to ensure Council delivers best practice standards.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Clear and relevant information is delivered proactively and in a timely manner.	Number of face-to-face community engagement sessions held in addition to online content on Let's Talk Scenic Rim to better inform and consult with the community.		6
	Council's practice is consistent, accurate, open and honest.	Number of informed participants for Council projects on <i>Let's Talk Scenic Rim</i> online platform.		1,800
		Number of engaged participants for Council projects on <i>Let's Talk Scenic Rim</i> online platform.		200

# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Strengthened relationships with other levels of government and statutory organisations to secure their commitment to a shared community vision.	<b>Participate in strategic discussions with the Local Government Association of Queensland (LGAQ) and the Council of Mayors South-East Queensland (COMSEQ).</b>	Predominantly within existing labour budgets	N/A	Governance and Assurance  Office of Chief Executive Officer
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Provide support to elected representatives for their participation in strategic discussions with LGAQ and COMSEQ.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Identified motions for the LGAQ Annual Conference submitted.		100%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Ongoing integrity of Council's practice and processes.	<b>Ensure Council's policies and practices remain in line with changing statutory requirements.</b>	Predominantly within existing labour budgets	N/A	Governance and Assurance
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver training and other activities to ensure awareness of Council's Policy Review Framework and promote best practice for corporate governance.	1/07/2023		30/06/2024
	2. Monitor and provide assistance in the review of policies and procedures to ensure legislative obligations are maintained.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council has ethical and transparent governance.	Number of governance activities scheduled that raise awareness and promote best practice around the Policy Review Framework.		4
Biannual audit on Council Policies and Procedures undertaken to identify current status and facilitate appropriate reporting.		2		



# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Ongoing integrity of Council's practice and processes.	<b>Maintain an embedded culture and practice of transparency and ethical conduct, while adhering to confidentiality and privacy requirements.</b>	Predominantly within existing labour budgets	N/A	Governance and Assurance
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1.Continue to maintain high standards when facilitating matters and processing applications from public and external agencies.	1/07/2023		30/06/2024
	2. Partner with external agencies to promote awareness of good decision making and ethical conduct including privacy and confidentiality requirements.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council has ethical and transparent governance.	Number of internal training sessions on processing of Information Privacy and Right to Information applications delivered.		2
		Percentage of Right to Information applications processed within the legislative or required timeframes.		100%
Number of training and awareness programs delivered in conjunction with key external agency programs.		4		

# OPEN AND RESPONSIVE GOVERNMENT

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Ongoing integrity of Council's practice and processes.	<b>Ensure Council's ongoing compliance through robust audit, risk management and assurance frameworks.</b>	Predominantly within existing labour budgets	NA	Internal Audit and Improvement  Regulatory Services
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Review the current approach to the development compliance management and complaint-based investigations.	1/07/2023		30/09/2023
	2. Develop a risk-based compliance and enforcement strategy.	2/10/2023		31/01/2024
	3. Develop and implement the Annual Audit Plan incorporating a range of internal audit services.	1/07/2023		30/06/2024
	4. Facilitate the ongoing operation of the Audit and Risk Committee.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's practice is consistent, accurate, open and honest.	Risk-based compliance and enforcement strategy is adopted by 31 January 2024.		100%
		Percentage of internal audit activities on the Annual Audit Plan delivered in the year.		80%
		Annual agenda delivered as per the approved Audit and Risk Committee Annual Meeting Planner.		90%

## RELAXED LIVING AND RURAL LIFESTYLE

**Statement of Intent:** Future growth opportunities, development and innovation enhance our lifestyle, preserve our natural assets, and prime agricultural land.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.	<b>Implement an advocacy strategy to influence the development of Policy by other levels of Government that better supports the economic, social, and environmental priorities for the region.</b>	Predominantly within existing labour budget	N/A	Office of the Mayor and CEO  Regional Prosperity and Communications  Regional Development, Health, and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Represent Scenic Rim Regional Council on Council of Mayors South-East Queensland (COMSEQ) 2032 Regional Legacy Working Group.	1/07/2023		30/06/2024
	2. Deliver regular updates to local Queensland and Australian Government representatives.	30/06/2023		30/06/2024
	3. Continue representation on COMSEQ and quarterly meetings with the SEQ Local Government Working Group to inform the SEQ Regional Planning Committee and the SEQ Growth Monitoring Program.	1/07/2023		30/06/2024
	4. Continue representation on the SEQ Regional Planning Committee to advocate for planning policy administered by the Queensland Government that better supports the economic, social, and environmental policies for the region.	1/07/2023		30/06/2023
	5. Facilitate meetings between Council, and the Federal and State Members, to discuss priority projects and key advocacy topics for the region.	1/07/2023		30/06/2023
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Advocacy and innovative partnerships enable the delivery of economic, social and environmental priorities across the region.	Percentage of meetings of the COMSEQ 2032 Regional Legacy Working Group attended.		100%
		Number of meetings of the SEQ Local Government Working Group attended to inform the SEQ Regional Planning Committee and SEQ Growth Monitoring Program.		100%
Number of general updates delivered by Officers to each of the Queensland and Australian Members of Parliament.		2		
SEQ Regional Planning Committee Meetings attended by the mayor or his delegate and Senior Executive.		100%		
Number of meetings held between the three levels of government		3		

## RELAXED LIVING AND RURAL LIFESTYLE

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.	<b>Complete Major Amendments to the Scenic Rim Planning Scheme 2020.</b>	\$75,000 and existing labour budgets	N/A	Regional Development, Health, and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Prepare a major amendment to update the Planning Scheme in response to emerging issues and matters identified through its implementation.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Legislation and regional planning instruments facilitate Scenic Rim's strategic framework for growth.	A Major Amendment addressing a range of policy updates is prepared and submitted to the Minister for a state interest review by 30 June 2025.		50%

## RELAXED LIVING AND RURAL LIFESTYLE

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.	<b>Review Council's relevant programs and plans in context of the Growth Management Strategy.</b>	\$75,000 and existing labour budgets	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Amendments to the Scenic Rim Planning Scheme 2020 are made to implement the Growth Management Strategy.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Growth in the region is supported by a clear and evidence-based planning vision.	The first phase of planning scheme amendments to implement the Growth Management Strategy identified in the Strategic Planning Program 2022 - 2027 are prepared and submitted to the Minister by 30 June 2027 for a state interest review.		25%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy for outcomes that are compatible with the clear and comprehensive vision for the region.	<b>Subject to enabling amendments to the Queensland Government regional planning policy, commence the development of specific locality-based forward planning studies, with a planning horizon of 2041.</b>	Within existing labour budget	N/A	Regional Development, Health and Biodiversity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Advocate for a practical planning framework that enables the sustainable growth and prosperity of the region's towns and villages.	1/07/2023		31/12/2023
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Advocacy and innovative partnerships enable the delivery of economic social, and environmental priorities across the region.	Council's submission on the ShapingSEQ identifies and advocates for a practical framework that supports the sustainable growth and prosperity of the region's towns and villages.		100%

## RELAXED LIVING AND RURAL LIFESTYLE

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
A successful transition to a smart and innovative region.	<b>Explore options, and advocate for stable, reliable, and relevant digital connectivity across the region.</b>	Predominantly within existing labour budget	N/A	Information Services and Technology
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Work with internal and external stakeholders to promote Scenic Rim as a priority region for digital connectivity.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Mobile and data services connectivity across the region is enhanced.	Number of engagements with decision makers and policy influencers regarding digital connectivity		2
Prioritised mobile blackspots submitted to the Australian Government's Mobile Black Spot Funding Program		100%		

## RELAXED LIVING AND RURAL LIFESTYLE

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
A successful transition to a smart and innovative region.	<b>Implement year 2 actions within the <i>Scenic Rim Smart Region Strategy 2022-2025</i>.</b>	\$15,000 and existing labour budgets	N/A	Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Work with business and industry to embrace the global digital trend, in order to advance the region's economy and attract investment.	1/07/2023		30/06/2024
	2. Provide support and advocacy for delivery of transformational investment in critical infrastructure.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Advocacy and innovative partnerships enable the delivery of economic, social, and environmental priorities across the region.	Businesses assisted with improving capability and capacity, through diversification and implementation of new technologies.		10
		Number of engagements / collaborations with Australian or Queensland Governments, or other Councils, industry and education providers.		100
Number of 'Digital and Data' workshops included in the 2023 Small Business Month series of events.		4		



# VIBRANT AND ACTIVE TOWNS AND VILLAGES

**Statement of Intent:** Our vibrant towns and villages embrace their uniqueness, heritage values and sense of place.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Provision of vibrant and dynamic parks and open spaces	<b>Review the <i>Scenic Rim Regional Council Parks and Amenities Strategy 2015</i></b>	Predominantly within existing labour budgets	N/A	Maintenance and Operations
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Review the infrastructure requirements for the different park categories to both inform developers' and Council's future planning.	1/07/2023		30/06/2024
	2. Refresh the existing Parks and Amenities Strategy to reflect industry standards and Council future plans.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Our parks, playgrounds and open spaces are popular and utilised by our diverse communities and visitors.	Infrastructure requirements confirmed for identified park categories by 31 December 2023.		100%
		Refreshed Parks and Amenities Strategy adopted by Council by 30 June 2024.		100%

## VIBRANT AND ACTIVE TOWNS AND VILLAGES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Re-invigoration of town and village centres through significant vibrancy projects.	<b>Ensure that 'Vibrant and Active Towns and Villages' projects preserve location-based cultural and heritage elements as identified in the <i>Scenic Rim Community and Culture Strategy 2023-2032</i>.</b>	\$110,000 and existing labour budgets	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Implement public art as scheduled as part of the Vibrant and Active Towns and Villages.	1/07/2023		30/06/2024
	2. Encourage community participation in decision making relating to cultural outcomes.	1/07/2023		30/06/2024
	3. Implement public art as part of the Cultural Services annual program	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art and community events.	Public Artwork completed as planned in the Vibrant and Active Towns and Villages project.		3
		Number of Story Boards/Markers installed across the region.		5
	The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns.	Number of engagements with local stakeholders to consult on the public art elements of Vibrant and Active Towns and Villages projects.		14
	Our streetscapes enhance the attractiveness of our unique towns and villages to residents and visitors.	Number of public art projects completed as planned in the Cultural Services annual program		2

# VIBRANT AND ACTIVE TOWNS AND VILLAGES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages	<b>Engage with the community to define the unique character, values, and sense of place of the region's towns and villages.</b>	Predominantly within existing capital and labour budgets	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Develop and review a 10-year capital vibrancy and strategic projects program, with a 20-year horizon forecast.	1/07/2023		30/06/2024
	2. Develop new masterplans for two key identified villages within the region	1/07/2023		30/06/2024
	3. Actively seek alternate funding streams through application to external grant sources	1/07/2023		30/06/2024
	4. Identify character precincts and built form requirements that aim to protect and enhance the unique character and built form of valued historic streetscapes for implementation in the Planning Scheme.	01/07/2023		30/12/2023
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art and community events.	Vibrant and Active Towns and Villages capital projects delivered within scheduled timeframe as per the approved ten-year capital works program		100%
		A study identifying character precincts and design guidelines is completed by 31 December 2023 to inform amendments to the Scenic Rim Planning Scheme 2020.		100%
	Our streetscapes enhance the attractiveness of our unique towns and villages to residents and visitors.	Masterplans developed for significant villages within the region to be adopted by Council.		2

## VIBRANT AND ACTIVE TOWNS AND VILLAGES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages.	<b>Support community initiatives that drive vibrant and active towns and villages through Council's community grants programs</b>	\$71,280 and existing labour budgets	\$39,500	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Implement a Regional Arts Development Fund (RADF) program that supports the community to deliver a variety of projects across the region.	1/07/2023		30/06/2024
	2. Engage with the community through Scenic Rim Arts Reference Group consultation	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns.	Number of workshops to engage young people with the arts, delivered under the RADF Strategic Initiative grant.		2
		Artist-in-residence program delivered under the RADF Strategic Initiative grant.		1
All allocated RADF funds have been spent or allocated.		100%		

## VIBRANT AND ACTIVE TOWNS AND VILLAGES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages.	<b>Encourage the community's engagement with activities that celebrate the region's heritage and identity.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Support and strengthen local community museums.	1/07/2023		30/06/2024
	2. Support Scenic Rim writers and artists to tell local stories that explore and capture the identity of the region.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art and community events.	Number of meetings held with the local heritage network		4
	The community is supported to deliver, or participate in, programs and activities that drive the vibrancy of our towns.	Number of workshops delivered to assist community museums to build capacity		2
		Creative production of local stories		1
		Number of professional development workshops and events for artists delivered		6

## VIBRANT AND ACTIVE TOWNS AND VILLAGES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Partnerships with community to develop and deliver initiatives that drive vibrant towns and villages.	<b>Design and deliver an arts and cultural program that facilitates partnerships with community to enhance sense of place.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver an exhibition program that supports local artists and builds capacity.	1/07/2023		30/06/2024
	2. Deliver a cultural program that promotes community participation and connection.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The Scenic Rim's heritage is reflected in our planning guidelines, infrastructure design, public art and community events.	Number of exhibitions delivered.		4
		Number of exhibitions delivered which contain local content.		2
		Number of art, cultural and heritage events delivered that create opportunity for community participation or social connection.		36

## ACCESSIBLE AND SERVICED REGION

**Statement of Intent:** Infrastructure and services support the prioritised needs of our growing community.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of services that align to the current and long-term (20 year) service level requirements of the Scenic Rim community.	<b>Develop a time-lined forecast of the community's likely service level requirements based on population growth, demographics and other evidence-based projections.</b>	Predominantly within existing labour budgets	N/A	Financial Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Update Council's financial Chart of Accounts to align to the Service Catalogue.	1/01/2024		30/06/2024
	2. Review Council's long term financial plan forecasting methodology to incorporate medium to long term service considerations	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Community has access to readily available information regarding Council's full suite of services, including defined service standards and cost to serve.	General ledger and project codes amended to align to the updated financial Chart of Accounts by 30 June 2024.		100%
		Council's long term financial plan forecasting methodology is updated by 31 December 2023 to incorporate medium to long term service considerations in the development of the 2024-2025 budget.		100%



## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of services that align to the current and long-term (20 year) service level requirements of the Scenic Rim community.	<b>Develop and maintain a constructive dialogue with the community about service expectations and affordability.</b>	Predominantly within existing labour budget	N/A	Financial Management  Customer, Care and Engagement
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver community consultation on the Draft 2024-2025 Budget position.	1/03/2024		30/06/2024
	2. Development of key Council infographic material to inform and raise awareness of assets, services and financial parameters.	1/01/2024		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Community has access to readily available information regarding Council's full suite of services, including defined service standards and cost to serve.	Produce and publish infographics around Council's assets, infrastructure, and financial parameters.		4
		Number of 'engaged' participants on the "Let's Talk Scenic Rim" platform relating to the 2024-2025 budget		42
Total number of submissions from Scenic Rim residents in response to the draft 2024-2025 budget		50		

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of services that align to the current and long-term (20 year) service level requirements of the Scenic Rim community.	<b>Ensure that the installation of private and utility infrastructure in Council-controlled reserves does not compromise the function and safety of Council's infrastructure, or the visual amenity of the region.</b>	Predominantly within existing labour budget	N/A	Maintenance and Operations
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Continue the development of an online platform that provides stakeholders with information about works on road reserves that may impact the transport network.	1/07/2023		30/06/2024
	2. Review and update existing Council Policy: Provision of Road Network	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Pilot of online road network impacts mapping system completed by 30 June 2024.		100%
		Council Policy: Provision of Road Network reviewed and adopted by Council by 30 June 2024.		100%

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of buildings and facilities that meet current and long-term (20 year) needs of the Scenic Rim community.	<b>Adopt a sustainable and equitable approach to the provision and maintenance of community facilities and community sporting infrastructure that meets current and future community needs.</b>	Predominantly within existing labour budget	N/A	Maintenance and Operations  Resources and Sustainability
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Complete investigation into the ongoing cost requirements for the maintenance of sporting facilities within the region.	1/07/2023		30/06/2024
	2. Develop sports and recreation plan for the ongoing maintenance and development to meet future community needs.	1/07/2023		30/06/2024
	<b>Measure of Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
Council-controlled community facilities and sporting infrastructure meet the identified needs of the community.	Review of community leasing documentation completed		100%	
	Report prepared by 31 December 2023 for consideration as part of future budget deliberations for 2024-25 and beyond.		100%	
	Sport and recreation plan adopted by Council by 31 December 2023.		100%	

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of buildings and facilities that meet current and long-term (20 year) needs of the Scenic Rim community.	<b>Develop and implement a strategy for the provision and oversight of a broad range of quality camping facilities on Council-controlled land across the region that meets current and future needs.</b>	Predominantly within existing labour budget	N/A	Resources and Sustainability
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Implement and monitor management model for Council owned camping facilities.	1/01/2024		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council-controlled community facilities and sporting infrastructure meet the identified needs of the community.	Implementation Plan for camping facility management model developed by 30 June 2024		100%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of buildings and facilities that meet current and long-term (20 year) needs of the Scenic Rim community.	<b>Maintain oversight of Council's Building and Facilities, including investment forecasts based on service requirements and condition assessment modelling.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	1/07/2023		30/06/2024
	3. Revise Council's Depot Strategy and develop a supporting implementation plan to ensure Council can meet future service delivery requirements.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Building and facilities asset information is reviewed by 31 December 2023 to ensure its adequacy to provide appropriate management of this asset class.		100%
		Building and facilities assets capital investment requirements are reviewed, updated and presented to Council by 30 June 2024.		100%
Revised Depot Strategy and implementation plan adopted by Council by 30 June 2024.		100%		

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Accessibility and reliability of Council-controlled transport, flood mitigation and drainage infrastructure, with enhanced resilience.	<b>Maintain oversight of Council-controlled transport and urban drainage infrastructure, including investment forecasts based on service requirements and asset condition modelling.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Transport and urban drainage asset information is reviewed by 31 December 2023 to ensure its adequacy to provide appropriate management of this asset class.		100%

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Accessibility and reliability of Council-controlled transport, flood mitigation and drainage infrastructure, with enhanced resilience.	<b>Incorporate resilience and service level criteria into asset design standards and specifications for infrastructure upgrades, rehabilitations, and renewals, to ensure asset reliability during and following natural disaster events.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Update the Asset Management Plans to include infrastructure renewal, rehabilitation and upgrade treatment options that will increase the resilience of Council's critical infrastructure assets against natural disaster events.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Critical infrastructure assets are identified and documented in Council's Asset Management Plans.		100%

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
The provision of open spaces that meet current and long-term (20 year) needs of the Scenic Rim community.	<b>Maintain oversight of Council's open spaces, including investment forecasts based on service requirements and asset condition modelling.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Undertake asset condition assessments and comprehensive analyses of asset condition data sets as outlined in the rolling five-year condition assessment program.	1/07/2023		30/06/2024
	2. Implement the Asset Information Strategy elements relevant to Council's open spaces.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Open space and parks asset information is reviewed by 31 December 2023 to ensure its adequacy to provide appropriate management of this asset class.		100%
		Open spaces and parks assets capital renewal investment requirements are reviewed and presented to Council by 31 December 2023.		100%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
A sustainable program of local, higher order infrastructure delivery necessary to support population and economic growth.	<b>Review and update Council's Local Government Infrastructure Plan.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Progress the review and amendment of Council's Local Government Infrastructure Plan (LGIP) in alignment with Council's Growth Management Strategy.	1/07/2023		30/06/2024
	2. Monitor the delivery of the current LGIP projects through the capital works program and development contribution.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Baseline assumptions for the LGIP amendment are in line with the Growth Management Strategy and fully documented by 30 June 2024.		100%

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
A sustainable program of local, higher order infrastructure delivery necessary to support population and economic growth.	<b>Develop and review a 10-year capital works program annually, with a 20-year horizon forecast.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Develop Council's 10-year capital works program in line with Council's long term financial plan.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	10-year capital works program developed and adopted by Council by 30 June 2024.		100%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
A sustainable program of local, higher order infrastructure delivery necessary to support population and economic growth.	<b>Review and maintain Council's land and infrastructure holdings to ensure relevance for long-term strategic needs.</b>	Predominantly within existing labour budget	N/A	Resources and Sustainability
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Finalise the review of Council's land holdings, with reports relating to the central and Western region to be presented to Council.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's assets provide appropriate and sustainable levels of service.	Presentation of a report to Council which outlines the outcomes of the review of Council land holdings in the central and western parts of the region by 30 June 2024.		100%



## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy for forward planning and delivery of State and statutory entity-controlled infrastructure and services to support population and economic growth.	<b>Develop and maintain a register of the State and statutory entity-controlled infrastructure and services considered critical to support population and economic growth in the region.</b>	Predominantly within existing labour budget	N/A	Capital Works and Asset Management  Regional Prosperity and Communications
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Continue to identify infrastructure and services controlled by other levels of Government or statutory entities which are critical to supporting population and economic growth in the region.	1/07/2023		31/03/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Infrastructure critical to support population and economic growth in the region informs the development of Council's Advocacy Strategy.		100%

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy for forward planning and delivery of State and statutory entity-controlled infrastructure and services to support population and economic growth.	<b>Participate in strategic discussions with the Queensland Government and private sector to identify, advocate for, and facilitate improved access to public transport services.</b>	Predominantly within existing labour budget	N/A	Asset and Environmental Sustainability  Customer and Regional Prosperity
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Engage with Queensland Government, private sector and community sector, as opportunities arise, to advocate for improved public transport in the region.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Register of public transport infrastructure and service requirements developed by 31 December 2023 to inform Council's Advocacy Strategy		100%
	Number of meetings held with Queensland Government, private sector, and community-based organisations to advocate for improved access to public transport services and community-based solutions.		2	

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Progression towards 'zero avoidable waste to landfill' as an economically viable operation, through collaboration and innovation.	<b>Implement the <i>Scenic Rim Regional Council Waste Management and Resources Recovery Strategy 2021-26</i>.</b>	\$150,000 and existing labour budgets	N/A	Resources and Sustainability
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Undertake a feasibility assessment for diversion of food organics and garden organics from landfill	1/07/2023		30/06/2024
	2. Develop a landfill rehabilitation plan reflecting the current site master plan	1/07/2023		30/06/2024
	3. Develop remote waste servicing options	1/01/2024		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Total volume of waste disposed to landfill is decreased, resulting in value stream creation.	Feasibility report complete by 30 June 2024		100%
	Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Landfill rehabilitation plan complete by 30 June 2024		100%
	Council's assets provide appropriate and sustainable levels of service.	Remote waste service options available by 30 June 2024		100%

## ACCESSIBLE AND SERVICED REGION

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Progression towards 'zero avoidable waste to landfill' as an economically viable operation, through collaboration and innovation.	<b>Collaborate with other Councils (Council of Mayors South-East Queensland) and the relevant Queensland Government Departments to progress structural change for waste management within South-East Queensland, including infrastructure and levy management.</b>	\$293,200 and existing labour budgets	N/A	Resources and Sustainability
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Participate in COMSEQ Waste Management Plan Portfolio Management Office (PMO) meetings	1/07/2023		30/06/2024
	2. Consult key stakeholders on development of Bromelton facility	1/07/2023		30/06/2024
	3. Develop Bromelton Circular Precinct Plan	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Council's advocacy enables the delivery of economic, social and environmental priorities across the region.	Council representative attends at least 80% of relevant COMSEQ PMO meetings		100%
	Sustainable asset lifecycle is assured through integration of asset planning and financial forecasting.	Bromelton facility planning reflects local and SEQ region needs		100%
	Total volume of waste disposed to landfill is decreased, resulting in value stream creation.	Bromelton Circular Precinct Plan developed by 30 June 2024		100%

# HEALTHY, ENGAGED AND RESOURCEFUL COMMUNITIES

**Statement of Intent:** The social fabric of our growing region is friendly, active, healthy, and inclusive.

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Enduring social connectedness that drives positive community participation and contribution.	<b>Identify, deliver, and support community activities that connect residents of the Scenic Rim.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Provide outreach library services in rural locations located throughout the region.	1/07/2023		30/06/2024
	2. Deliver library programs and events that engage with both young people and adults through STEAM (Science, Technology, Engineering, Arts and Mathematics) programs.	1/07/2023		30/06/2024
	3. Deliver First 5 Forever early literacy programs that include indigenous groups.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Existing, new and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Number of community and outreach library programs delivered across the region.		75
Number of STEAM activities delivered across the four library locations.		25		
Number of First 5 Forever program sessions specifically for indigenous groups.		10		
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Enduring social connectedness that drives positive community participation and contribution.	<b>Lead or partner in the delivery of initiatives that drive social change, cultural diversity, and connectedness.</b>	Predominantly within existing labour budget	N/A	Community Development
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Develop and foster partnerships with key stakeholders to deliver events and activities that celebrate identity, social inclusion, and connectedness.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
Existing, new and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Number of events and activities delivered annually that bring the community together to celebrate identity, social inclusion and connectedness.		20	

# HEALTHY, ENGAGED AND RESOURCEFUL COMMUNITIES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Enduring social connectedness that drives positive community participation and contribution.	<b>Develop and Implement the <i>Scenic Rim Reconciliation Action Plan</i>.</b>	\$20,700 and existing labour budgets	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Adopt Council's Innovate Reconciliation Action Plan.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The inaugural Scenic Rim Reconciliation Action Plan is evidenced by action.	Reconciliation Action Plan Reference Group Advisory meetings.		3
		Delivery of NAIDOC Week program of events.		100%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Enhanced community involvement that increases resilience, capability and resourcefulness.	<b>Design, develop and deliver resources to educate, build awareness and increase capacity and resilience in the community.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Deliver the Scenic Rim Community Disaster Volunteers program to build the capacity and resilience of Community Disaster Volunteers.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The community has access to a broad range of resources that drive increased community capability and resilience.	Number of training and engagement sessions held annually with Community Disaster Volunteers.		10

# HEALTHY, ENGAGED AND RESOURCEFUL COMMUNITIES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Enhanced community involvement that increases resilience, capability and resourcefulness.	<b>Strengthen community volunteerism through targeted initiatives and programs.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Attract, manage, and retain volunteers through targeted initiatives and programs that are purposeful and meaningful.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Existing, new and returning residents are motivated to participate in the community, resulting in strong and inclusive social networks and increased resilience.	Council's Administrative Policy - Volunteer Management is reviewed and approved by 31 December 2023.		100%
		Council's Volunteer Handbook and Volunteer Management Handbook are updated by 30 June 2024.		100%
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Increased capacity and community aspiration for improved health and wellbeing.	<b>Develop a strategic understanding of healthy community indicators and enablers to facilitate planning for the delivery of community infrastructure and programs.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Facilitate planning for the delivery of community infrastructure leading into the 2032 Olympic and Paralympic Games.	1/07/2023		30/06/2024
	2. Ensure that Council's investment in health and wellbeing is fit-for-purpose, delivers value for money, and continues to meet the needs of a diverse and growing population.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
The community has access to recreational infrastructure and opportunities that enable improved health	Strategic frameworks developed to maximise the region's opportunity to create legacy projects for the 2032 Olympic and Paralympic Games.		100%	
	Framework for measuring healthy community indicators is developed and implemented.		100%	

# HEALTHY, ENGAGED AND RESOURCEFUL COMMUNITIES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Increased capacity and community aspiration for improved health and wellbeing.	<b>Plan and provide an environment and opportunities that entice the community to participate in an active lifestyle.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Explore funding opportunities and strategic partnerships to grow participation in health and wellbeing programs.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The community has access to recreational infrastructure and opportunities that enable improved health.	Number of Be Healthy and Active programs delivered		40
Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Increased capacity and community aspiration for improved health and wellbeing.	<b>Develop and deliver a range of programs to promote and facilitate community health and wellness.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Build the capacity of the community to participate in health and wellbeing programs.	1/07/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	The community has access to recreational infrastructure and opportunities that enable improved health.	Increased percentage of participation annually in programs and events.		5%



# HEALTHY, ENGAGED AND RESOURCEFUL COMMUNITIES

Area of Focus:	Our Action	Indicative Annual Budget	Forecast Annual Revenue	Lead
Advocacy and partnerships that ensure the community's access to essential social services and infrastructure.	<b>Participate in strategic discussions and/or partnerships with all levels of government and community agencies to identify, advocate for, and facilitate improved access to community and social services.</b>	Predominantly within existing labour budget	N/A	Customer, Community and Culture
	<b>Activities</b>	<b>START DATE</b>		<b>END DATE</b>
	1. Finalise the Scenic Rim Community and Culture Strategy 2023-2032 for adoption by Council.	1/07/2023		30/09/2023
	2. Commence Year 1 actions outlined in the Scenic Rim Community and Culture Strategy 2023-2032.	1/10/2023		30/06/2024
	<b>Indicator for Success</b>	<b>Key Milestone / Key Performance Indicator</b>		<b>Target</b>
	Productive discussions with government and agency partners facilitate the community's access to required human and social services.	Scenic Rim Community and Culture Strategy 2023-2032 adopted by Council by September 2023.		100%
		2023-2024 actions in the Community and Culture Strategy delivered.		75%