



PHONE 07 5540 5111
EMAIL mail@scenicrim.qld.gov.au
WEB www.scenicrim.qld.gov.au/covid-19

Important information

QUEENSLAND HEALTH www.health.qld.gov.au
13 HEALTH 13 43 25 84
NATIONAL CORONAVIRUS HELPLINE 1800 020 080
COMMUNITY RECOVERY HOTLINE 1800 173 349
LIFELINE 13 11 14



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Important websites

QUEENSLAND HEALTH www.health.qld.gov.au
 For all the latest health information about COVID-19.

QUEENSLAND GOVERNMENT www.covid19.qld.gov.au
 Essential information about the support available from the Queensland Government.

AUSTRALIAN GOVERNMENT DEPARTMENT OF HEALTH www.health.gov.au
 This provides daily updates, FAQs, current facts and figures, travel advice, key contact and phone numbers relating to COVID-19.

AUSTRALIAN GOVERNMENT www.australia.gov.au
 Essential information about the support available from the Australian Government.

Important numbers

13 HEALTH 13 43 25 84 If you are showing symptoms of COVID-19 which include fever, coughing, sore throat, fatigue or shortness of breath, please call this number as soon as possible.

NATIONAL CORONAVIRUS HELPLINE 1800 020 080
 Call this line if you are seeking information or need advice on coronavirus (COVID-19). The line operates 24 hours a day, seven days a week.

COMMUNITY RECOVERY HOTLINE 1800 173 349
 Queensland Government hotline to assist people who are quarantining at home and have no other mechanisms for support. This includes the arrangement of non-contact delivery of essential food and medication.

LIFELINE 13 11 14 If you are feeling afraid, anxious and overwhelmed by the COVID-19 outbreak, Lifeline is there for you 24 hours a day.

Contacting Council

With Customer Service Centres now closed, our friendly Customer Contact Officers are still available to help by telephone.

GENERAL ENQUIRIES 07 5540 5111 for general enquiries about Council business: Monday to Friday from 8.30am - 4.30pm. This telephone number is monitored after hours for Council emergencies.

If your enquiry is not urgent, you can email Council via mail@scenicrim.qld.gov.au or post to PO Box 25 Beaudesert 4285

ONLINE Access all our forms online www.scenicrim.qld.gov.au/council-services/payments-and-forms/forms and these can be emailed or sent by post.

Scenic Rim Regional Council

Information for our communities



scenicrim.qld.gov.au

scenicrim.qld.gov.au/covid-19

Scenic Rim Regional Council and COVID-19

Like all communities across the globe, the coronavirus (COVID-19) pandemic has taken the Scenic Rim region into uncharted territory, where we are facing unprecedented social and economic challenges.

During this challenging time, the health, safety and wellbeing of residents, ratepayers, employees and our broader communities is critically important. We strongly urge everyone to follow the advice from Queensland Health and practise disciplined social distancing and isolation to help minimise the health impacts in the Scenic Rim and beyond.

As at 6 April, Council services were still operating including, the customer contact call centre, waste collection services, transfer stations and land fill sites, road maintenance, compliance and parks teams, business and community support teams as well as teams providing licensing and permit applications, and building/plumbing and development approvals.

Council has announced a Scenic Rim Economic Stimulus Package to support our communities, and assist local businesses to manage short-term cash flow and help keep people employed to minimise the pandemic's long-term impact to the economy. Information is available on our website, and we encourage you to call us if you have any questions. We are here to help.

In line with the latest health advice, Council has suspended delivery of all its public programs, events and activities. Council libraries, cultural centres, playgrounds, skateparks, barbecues in parks, public pools, camping grounds and community-leased facilities have been closed until further notice.

Council has developed a dedicated area on its website to share information about COVID-19 and Council's response. This is updated regularly and provides information to support our local businesses and our communities, as well as links to important health information. To keep up-to-date, we encourage you to access our website or the Disaster Dashboard, and follow us on Facebook.



Accessing Scenic Rim Regional Council Libraries

- Sign up as a member of Scenic Rim Libraries online for free. Once you are a member you can access the many online eResources available. Visit www.scenicrim.qld.gov.au/libraries/register
- Our diverse collection includes ebooks, audiobooks, puzzles, movie streaming and magazines. There's something for everyone. Find out more on our website: www.scenicrim.qld.gov.au/libraries/eresources



Together, we are one Scenic Rim

As a region that has faced many challenges over the past year, one of the greatest strengths we have shown is the kindness of our people and the resilience of our communities. Despite the current need for social distancing and isolation, building on our characteristics of compassion and solidarity will help support one another through this difficult time.

You may have an elderly neighbour or someone who is immunocompromised or in a vulnerable category, who would be at risk from going out and buying their own groceries, or who can no longer walk their dog. If you can help, while practising social distancing, we encourage you to fill out the tear-off tabs on this flyer to reach out to your neighbours.

We are **#onescenicrim**

Hi neighbour!

My name is

I live at.....

My telephone number is

I can help you (while practising social distancing) to:

- Collect medical supplies
- Collect groceries
- Have a chat (via telephone)
- Walk the dog
- Mow the lawns
- Other

Just call or text me on the number above. **#onescenicrim**

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